



if it takes

3

people

three minutes

to eat three tomatoes...

HOW LONG WILL IT TAKE 9
PEOPLE TO EAT 9 TOMATOES?

3

MINUTES

That's the same time it will take one person to complete a process that could take days, weeks or even months. With **RELAY™**, the complete IOD (injured on duty) registration process is reduced to just 3 minutes – because we know how to make a long story short.

CompSol™
IOD CLAIMS SOLUTIONS
Relay

The men's 4 x 400m relay world record was set in 1998 by the United States in a time of 2:54.20".

Or in 3 minutes, you can count to 180, make 2 minute noodles, maybe soft boil a single egg or listen to your favourite song.

Or, if you are called on to register an IOD (injured on duty claim) at the office or factory, you'll find that the registration process when using RELAY™ also takes about 3 minutes. RELAY™ was developed by CompSol™, a leader in IOD process management and systems.

CompSol™ CEO, Fritz Lüttich says: "The IOD registration process is something that can take days, weeks or even months. It can be incredibly frustrating. The reasons for this frustration can range from something

The RELAY™ 3-Step process is as simple as:

- Registering an IOD incident either by phoning RELAY™ or completing the documents online, using secure electronic signatures. The registration takes about 3 minutes, with the process including an automated email and SMS which is sent to the designated medical service provider.

- The medical service provider (with the completed documents already sitting in their email inbox), treats the patient, completes his or her report online and, if need be, refers the patient to a specialist, also using RELAY™. The medical service provider (MSP) also submits his/her medical account to CompSol™.

CompSol™, with offices in the Eastern Cape, Western Cape, Gauteng and KwaZulu-Natal, was founded over 11 years ago. Their track record of registering correct, compliant and accepted IOD claims and getting them paid is greater than 98%.

"Initially, we worked closely with the medical service providers – there just had to be a better way of doing things. Some MSP could wait months or years for their payments. Today, we have over 1 000 MSPs on our books servicing over 100 000 employers which have at one time or another needed to refer injured staff for medical treatment to the CompSol™ Medical Network. The next step was to develop a fully integrated paperless system which linked correct employee details, the employer, the MSP and ultimately, the Compensation Fund," says Fritz.

MAKING A LONG STORY SHORT.

as simple as completing an incorrect digit in the injured employees ID number to the documentation being misfiled or lost at the Compensation Fund. We wanted to create a fully integrated, paperless environment which was painless, efficient and, yes, took about 3 minutes to complete. We wanted to make a long story short."

- The RELAY™ team drives the entire process in the background, consolidating and checking all the documentation before submitting to the Compensation Fund. Creating a paperless environment also significantly reduces the chances of fraudulent IOD transactions.

But how did CompSol™ convert a process that traditionally took months into about 3 minutes?

"Anything is possible when you combine committed industry professionals with cutting edge technology and solid processes. RELAY™ epitomises all of these attributes."

For more information, visit www.compsol.co.za, email info@compsolrelay.co.za or SMS "RELAY" to 45700 and we'll call you!